



Review Recruitment, Placement and Retention Results and Reflect for Future

THE IMPORTANCE OF CAPTURING FEEDBACK

DCF can only improve recruitment and retention activities when staff know what worked and what didn't about the living arrangements that were made. Collecting data on match duration, placement rates, etc. is one means of gaining helpful input about the system. These numbers can provide a snapshot of how the child placement system is working as a whole.

USING EXIT SURVEYS

To capture in-depth feedback on individual placement experiences *Placement Exit Surveys* are valuable tools. Exit surveys exist to help youth, resource families, and DCF social workers share their perspective and reflect on why a particular resource home placement was or wasn't successful. This is important because the different parties involved in a residential placement for a child may have very different perspectives on the same placement experience.

SURVEYS FOR YOUTH, PARENTS AND STAFF

- The Rock the GRADES Toolkit contains three different surveys - for [Youth](#), [Resource Parents](#), and [DCF Social Workers](#) - to be given to those people when a placement is ending. Collecting this information can help DCF Districts reduce moves for the children in their care. Specifically these Exit Surveys can help Resource Coordinators find out where Resource Parents need more support, how to improve communication with staff, and placement issues to watch out for in the future.

